SecurityHealth Plan MEDFORD AREA PUBLIC SCHOOL DISTRICT - 704143

Coverage for: Individual/Family | Plan Type: HMO Premier



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, refer to www.securityhealth.org/certificates or call 1-800-472-2363. For general definitions of common terms, such as allowed amount, balance-billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary or call

| 1-600-472-2363 to requ | 1-800-472-2363 to request a copy. | | | | | |
|--|---|--|--|--|--|--|
| Important Questions | Answers | Why this Matters: | | | | |
| What is the overall deductible? | \$1,600 individual / \$3,200 family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay. | | | | |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . | | | | |
| Are there other <u>deductibles</u> for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. | | | | |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$1,600 individual / \$3,200 family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , the overall family <u>out-of-pocket limit</u> must be met. | | | | |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. | | | | |
| Will you pay less if you use a network provider? | Yes. See www.securityhealth.org/directory or call 1-800-472-2363 for a list of network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance-billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. | | | | |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. | | | | |



• All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical Event | Services You May Need | What You Network Provider (You will pay the least) | Will Pay Out-of-Network Provider (You will pay the most) | Limitations & Exceptions & Other Important Information |
|---|--|--|--|--|
| | Primary care visit to treat an injury or illness | 0% coinsurance | Not covered | None |
| If you visit a health | Specialist visit | 0% coinsurance | Not covered | Please refer to your policy <u>plan</u> documents for more specific information. |
| care <u>provider's</u> office or clinic | Preventive care/screening /immunization | Covered at 100% | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| K have a test | Diagnostic test (x-ray, blood work) | 0% coinsurance | Not covered | Please refer to your policy plan documents for |
| If you have a test | Imaging (CT/PET scans, MRIs) | 0% coinsurance | Not covered | more specific information. |
| If you need drugs to | Generic drugs (Tier 1) | Subject to deductible | Not covered | Provider means pharmacy for purposes of this |
| treat your illness or condition | Preferred brand drugs (Tier 2) | Subject to deductible | Not covered | section. Most pharmacies nationwide are included in the provider network (more than |
| More information | Non-preferred brand drugs (Tier3) | Subject to deductible | Not covered | 50,000 pharmacies). You may need to obtain certain drugs, including certain specialty drugs, |
| about prescription drug coverage is available at www.securityhealth.or g/prescription-tools | Specialty drugs (Tier 4) | Subject to deductible | Not covered | from a pharmacy designated by us. Certain drugs may have prior authorization requirements. You may be required to use a lower-cost drug(s) prior to coverage being available for certain prescribed drugs. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 0% coinsurance | Not covered | None |
| oatpatient surgery | Physician/surgeon fees | 0% coinsurance | Not covered | |

| Common | Services You May Need | What You | ı Will Pay | Limitations & Exceptions & Other Important | |
|---------------------------------------|--|---|---|---|--|
| Medical Event | | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information | |
| | Emergency room care | 0% coinsurance | 0% coinsurance | Cost sharing may apply for services performed in the ER (such as labs, X-rays). | |
| If you need | Emergency medical transportation | 0% coinsurance | 0% coinsurance | None | |
| immediate medical attention | <u>Urgent care</u> | 0% coinsurance | 0% coinsurance | When you're in the service area, benefits are payable for urgent care services only when provided by an affiliated <u>provider</u> . <u>Cost sharing</u> may apply for services performed in the UC (such as labs, X-rays). | |
| If you have a hospital stay | Facility fee (e.g., hospital room) Physician/surgeon fee | 0% coinsurance | Not covered | None | |
| If | Physician/surgeon lee | 0 % comsulance | Not covered | | |
| If you need mental health, behavioral | Outpatient services | 0% coinsurance | Not covered | Please refer to your policy plan documents for | |
| health, or substance abuse services | Inpatient services | 0% coinsurance | Not covered | more specific information. | |
| | Office visits | 0% coinsurance | Not covered | None | |
| If you are pregnant | Childbirth/delivery professional services | 0% coinsurance | Not covered | Depending on the type of services cost sharing may apply. Maternity care may include tests and | |
| | Childbirth/delivery facility services | 0% coinsurance | Not covered | services described elsewhere in the SBC (i.e. ultrasound). | |
| | Home health care | 0% coinsurance | Not covered | Limited to 40 visits per individual per calendar year. | |
| If you need boln | Rehabilitation services | 0% coinsurance | Not covered | None | |
| If you need help recovering or have | Habilitation services | 0% coinsurance | Not covered | None | |
| other special health | Skilled nursing care | 0% coinsurance | Not covered | Limited to 30 days per individual per confinement. | |
| neeus | Durable medical equipment | 0% coinsurance | Not covered | Please refer to your policy <u>plan</u> documents for more specific information. | |
| | Hospice services | 0% coinsurance | Not covered | None | |

| Common | | What You Will Pay | | Limitations & Exceptions & Other Important |
|---|----------------------------|---|---|--|
| Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Information |
| | Children's eye exam | 0% coinsurance | Not covered | Please refer to your policy plan documents for more specific information. None |
| | Children's glasses | Not covered | Not covered | Glasses are generally not covered; please refer to your plan documents for specifics. |
| If your child needs dental or eye care | Children's dental check-up | Not covered | Not covered | This policy does not include pediatric dental services as required under the federal Patient Protection and Affordable Care Act. This coverage is available in the insurance market and can be purchased as a standalone product. Please contact your insurance carrier or the Federally Facilitated Exchange if you wish to purchase pediatric dental coverage or a standalone dental services product. |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT | Cover (Check your policy or plan document for more information a | nd a list of any other <u>excluded services</u> .) |
|---------------------------------------|--|--|
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| Abortion (except in cases of rape, incest, or when the life of the mother is endangered) | Dental care | Private-duty nursing |
| Acupuncture (if prescribed by a physician for rehabilitation purposes) | Infertility treatment | Routine foot care |
| Bariatric surgery | Long-term care | Weight loss programs |
| Cosmetic surgery | Non-emergency care when traveling outside the U.S. | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Chiropractic care
 Hearing aids
 Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is your state insurance department, of the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeal Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact Security Health Plan at 1-715-221-9258 or 1-800-472-2363. You may also contact the Office of the Commission of Insurance (OCI) at (608) 266-3585 or (800) 236-8517.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverages. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standard? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace

About These Coverage Examples:



Copayments

Coinsurance

This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery) | | Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition) | | Mia's Simple Fracture (in-network emergency room visit and follow up care) | |
|--|---------|--|---------|--|---------|
| The plan's overall deductible | \$1,600 | The plan's overall deductible | \$1,600 | The plan's overall deductible | \$1,600 |
| Specialist copayment | \$0 | Specialist copayment | \$0 | Specialist copayment | \$0 |
| Hospital (facility) coinsurance | 0% | Hospital (facility) coinsurance | 0% | Hospital (facility) coinsurance | 0% |
| Other coinsurance | 0% | Other coinsurance | 0% | Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| Deductibles | \$1,600 |

| What isn't covered | |
|----------------------------|---------|
| Limits or Exclusions | \$0 |
| The total Peg would pay is | \$1,600 |

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|-------|-----|--------|---------|----------|----------|-------|
| I NIS | | NVIPLE | : event | Includes | services | iike: |

<u>Primary care physician</u> office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

\$0 \$0 Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| Deductibles | \$1,600 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or Exclusions | \$0 |
| The total Joe would pay is | \$1.600 |

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| Deductibles | \$1,600 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or Exclusions | \$0 |
| The total Mia would pay is | \$1,600 |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services

Addendum

Notice of Nondiscrimination:

Discrimination is against the law

Security Health Plan of Wisconsin, Inc., complies with applicable federal civil rights laws and does not discriminate, exclude or treat people differently on the basis of race, color, national origin, religion, disability, age, sex, gender identity, sexual orientation, health status, marital status, arrest or conviction record or military participation in the administration of the plan, including enrollment and benefit determinations

Security Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - Information written in other languages

If you need these services, contact Customer Service at 1-800-472-2363 (TTY: 711). If you believe that Security Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, health status, marital status, arrest or conviction or military participation, you can file a grievance with:

Security Health Plan

Attn: Grievances 1515 North Saint Joseph Avenue Marshfield, WI 54449-8000

Phone: 715-221-9596 (TTY: 711) Fax: 715-221-9424 Email: shp.appeals.grievance@securityhealth.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Security Health Plan can help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue SW Room 509F, HHH Building Washington, DC 20201

Phone: 1–800–368–1019 or 800–537–7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Access Services:

English:

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-472-2363 (TTY: 711).

Spanish:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-472-2363 (TTY: 711).

Hmong:

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-472-2363 (TTY: 711).

Chinese:

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-472-2363 (TTY: 711).

German:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-472-2363 (TTY: 711).

Russian:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-472-2363 (телетайп: 711).

Vietnamese:

CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Gọi số 1-800-472-2363 (TTY: 711).

Pennsylvania Dutch:

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-472-2363 (TTY: 711).

French:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-472-2363 (ATS : 711).

Polish:

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-472-2363 (TTY: 711).

Hindi:

ध्यान द: यद आप हदी बोलते ह तो आपके लिए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-800-472-2363 (TTY: 711) पर कॉल कर।

Albanian:

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-472-2363 (TTY: 711).

Tagalog:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-472-2363 (TTY: 711).

Italian:

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-472-2363 (TTY: 711).

Portugues:

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-472-2363 (TTY: 711).

French Creole:

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-472-2363 (TTY: 711).

Oroomiffa (Oromo/Somalia):

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-800-472-2363 (TTY: 711).

If you require materials in large print, please call 1-800-472-2363 (TTY: 711).